

Move-In FAQs

- 1. Where do students pick up keys?** Students should pick up their keys at the designated spot for their residence hall. The list is below and can be found on the attached map.
 - Trezevant, Townsend, Voorhies, VOTO – keys will be in the Conservatory
 - Blount, Robinson, Williford – keys will be in the Williford common room
 - Bellingrath, Robb, White, Ellett – keys will be in the Ellett common room
 - Glassell – keys will be in the West Village lobby
- 2. Where can families park?** After unloading at the designated spot for their hall, families can park in any of the 3 major parking lots on campus (Mallory Gym, Burrow, East Village-C, or the First Year Parking near the Annex). Cars should re-enter campus to park through the Mallory gate.
- 3. Where is the Campus Safety Office located?** Campus Safety is located in Spann Hall, across the street from Bailey Gate on West Campus.
- 4. Where do I get my parking pass?** Parking decals for first-year students will be issued during Welcome Week.
- 5. Can students and their families temporarily unload in the fire lanes?** No. Fire lanes must remain clear at all times. Campus Safety will be directing traffic to unload at designated spots.
- 6. Where do I pay my bill?** Students can pay their bills at Rhodes Express in the main lobby on the 2nd floor of Burrow Hall.
- 7. Where is the mail room?** The mailroom is located on the first floor of Burrow Hall and is noted on the map. Enter on the East side of the building.
- 8. What should I do if my key isn't working?** Head back to check-in and let an RA or a member of the Res Life team know.
- 9. Who picks up the trash?** Housekeeping will be doing rounds collecting trash outside the halls, while RAs and volunteers will be helping with trash inside the halls.
- 10. What do we do with cardboard boxes?** Please be sure to break down boxes and place in designated spaces indicated by yard signs.

